

We recently informed you about the introduction of a new barrierless system for the Drop-off and Pick-up Zones at Manchester Airport. We are pleased to confirm this system will be introduced from Wednesday, 26 March 2025, with one terminal forecourt at a time going live over the course of a few days.

Key Dates:

26 March 2025 – Terminal 2 Upper Forecourt Drop-Off Zone

26 March 2025 – Terminal 2 Express Pick-Up

26 March 2025 – Train, Bus, and Tram Station

2 April 2025 – Terminal 1 Drop-Off Zone

2 April 2025 – Terminal 1 Express Pick-Up 2 April 2025 – Terminal 3 Drop-Off Zone

2 April 2025 – Terminal 3 Express Pick-Up

Once live at each terminal, customers will drive straight through and pay charges remotely, eliminating the need to stop at a barrier.

What does this mean for customers?

The barrierless system will make dropping off and picking up passengers more convenient by reducing waiting times and improving traffic flow.

To make customers’ journeys even easier, we recommend creating an account where they can add a payment card for automatic payments each time they use the Drop-off and Pick-up Zones. Accounts can be created here [Pay - Manchester Airport](https://pay.manchesterairport.co.uk/)

Alternatively, once the new system is introduced, customers can pay online or by phone after passing through the Drop-off or Pick-up Zone. Payment must be made by midnight the following day to avoid a parking charge being issued to the vehicle holder.

Ways to Pay:

Online: [Pay - Manchester Airport](https://pay.manchesterairport.co.uk/)

Phone: 0345 901 3318

To find out more about how Manchester Airport processes personal data, please click here: [Manchester Airport Privacy Notice | Manchester Airport](https://www.manchesterairport.co.uk/privacy-notice/)

We hope the introduction of this barrierless system will enhance your experience at Manchester Airport.

Thank you for your continued support.

Yours faithfully,

Paul Philbin

Head of Landside Operations

FAQs

How do I pay for dropping off or picking up if I do not set up an account?

Payments can be made online or by phone; cash or cheque payments will not be accepted. As there are no payment barriers when exiting the Drop-off or Pick-up zone, payments must be made after your visit.

Important: If payment is not received, a £100 Parking Charge will be applied, reduced to £60 if paid within 14 days.

How long do I have to pay for using the Drop-off or Pick-up zone?

Payment must be made by midnight the day after your visit to avoid a Parking Charge Notice being issued to the vehicle holder.

Who do I contact if I have a problem making a payment online?

If you experience issues with payment, please contact APCOA:

Customer Services (including live Webchat): [Contact - APCOA Parking](https://www.apcoa.co.uk/contact/)

Phone: 0345 901 3318